

# Privacy Policy for FileAComplaint.com (FAC)

Effective Date: 4-28-2023

Your privacy is important to us at FileAComplaint.com (referred to as "FAC", "we", "us", or "our"). This Privacy Policy outlines how we collect, use, disclose, and safeguard your personal information when you visit our website, [www.fileacomplaint.com](http://www.fileacomplaint.com), and its associated subdomains (collectively referred to as the "Site").

By accessing or using our Site, you acknowledge that you have read, understood, and agree to be bound by the terms of this Privacy Policy. If you do not agree to the terms of this Privacy Policy, please do not access or use our Site.

## Information We Collect:

- **Personal Information:** We may collect certain personally identifiable information, including but not limited to your name, email address, and contact information. This information is provided voluntarily by you when you register for an account, submit a complaint, or interact with our Site.
- **Non-Personal Information:** We may collect non-personal information, such as your browser type, device type, and usage patterns, through cookies and other tracking technologies.

## How We Use Your Information:

- We may use your personal information to provide and improve our services, respond to your inquiries, send you updates, and tailor your experience on our Site.
- Your non-personal information is used for analytical purposes to enhance our Site's functionality and user experience.

## Sharing Your Information:

- We may share your personal information with service providers who assist us in operating our Site and providing services to you.
- We may share aggregated and anonymized non-personal information with third parties for marketing, advertising, research, or other purposes.
- We will not sell, rent, or share your personal information to third parties for their direct marketing purposes without your explicit consent.

## Data Security:

- We implement reasonable security measures to protect your personal information from unauthorized access, disclosure, alteration, or destruction.

## Your Choices:

- You can review, update, or delete your personal information by logging into your account or contacting us directly.
- You can opt out of receiving promotional communications from us by following the instructions provided in those communications.

## Children's Privacy:

- Our Site is not intended for use by individuals under the age of 13. We do not knowingly collect personal information from children under 13. If you are a parent

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or guardian and believe we may have collected information about a child, please contact us to have the information removed.

Changes to this Privacy Policy:

- We may update this Privacy Policy to reflect changes in our practices or for other operational, legal, or regulatory reasons. We will notify you of any material changes by posting the updated Privacy Policy on our Site.

Contact Us:

- If you have any questions about this Privacy Policy, please contact us at [contact@fileacomplaint.com](mailto:contact@fileacomplaint.com).

By using our Site, you consent to the practices described in this Privacy Policy.

This Privacy Policy is governed by the laws of [Country/State], without regard to its conflict of law principles.